



Thank you for choosing from our range of Premium Car Care products.

At **EVOLO CAR CARE** we take great pride in our customer service, so please contact us should you require any assistance.

This document contains the details, terms and conditions of your Car Care warranty. Please take the time to read and store it away in a safe place. In addition to your hard copy we will also keep your warranty details for future reference if required.

Once again, we thank you for choosing Evolo Car Care and we wish you safe and happy motoring.

## EVOLO LEATHER PROTECTION

This warranty is provided by:

EVOLO CAR CARE C/O MOLOCO SOLUTIONS PTY LTD , ABN 63 642 860 679  
59 DOGGETT STREET, NEWSTEAD, QLD, AUSTRALIA, 4006

Phone number - 07 3268 9504

### Warranty coverage and period

#### Limited Lifetime Warranty

Subject to the terms, conditions and exclusions detailed in this warranty, EVOLO CAR CARE warrants that this product will prevent cracking, splitting, discoloration and fading of the treated surface caused by the harmful effects of ultra violet light and prevent permanent staining of the treated surface from sunscreen, face make-up, baby formula, water, coffee, soda, milk or other commonly consumed food & liquids.

Where a valid warranty claim is made, EVOLO CAR CARE will clean or repair (at its option) the faulty area and re-apply the product to that area.

#### Warranty period

##### Limited Lifetime Warranty

If at the time of purchasing this product it has been no more than 60 months from the date of first registration of the vehicle, this product is covered by a limited lifetime warranty.

#### Warranty exclusions

This warranty does not cover:

1. cracking, splitting, discoloration, or any staining of materials which have been ripped, torn, or subjected to vandalism, accident, alteration or burning;
2. cracking, splitting, discoloration, or any stains caused by caustic or corrosive material, acids, clothing dye transfer, inks, bleaches, gum, paint;
3. cracking, splitting, discoloration, or any staining arising from general wear and tear;
4. cracking, splitting, discoloration, or stains existing prior to the application of the product noted by the applicator in a condition report;
5. damage covered under the vehicle manufacturer's warranty;
6. manufacturer's imperfections in the leather or vinyl;
7. treated areas which have been altered, removed or overcoated with a different product;



8. any damage to the leather or vinyl caused by cleaning the surface with a coloured cloth or any agent that is not PH neutral;
9. cracking, splitting, discoloration, or any staining caused as a result of failing to reasonably maintain due care to the treated surface;
10. surfaces that have been repaired or replaced and which have not had the product re-applied.

#### Terms and conditions

1. Any claim under this warranty must be lodged with EVOLO CAR CARE, in accordance with the claim procedure set out below, within 30 days of the fault/damage appearing.
2. This warranty is not transferable and applies only to the original purchaser of this product, the details of who are stated on this warranty.
3. If the vinyl surface is repaired or replaced, the EVOLO CAR CARE product must be re-applied to those areas. Please call (07) 32689504 to discuss any reapplication queries or to arrange reapplication. You must bear the cost of reapplication.

#### Warranty void

This warranty will be void and you will not be able to make a claim if:

1. registration of the vehicle is transferred into any name other than the original purchaser stated in this warranty;
2. you fail to comply with the terms and conditions of this warranty.

#### Making a claim - what to do

1. To make a warranty claim you must follow the procedure outlined below:
2. Contact EVOLO CAR CARE on (07) 32689504 and provide your name, contact details, vehicle details, warranty number and brief description of the fault/damage.
3. EVOLO CAR CARE will then provide you with a claim form which you must complete and email to EVOLO CAR CARE at [info@moloco.com.au](mailto:info@moloco.com.au) or send to the EVOLO CAR CARE office nominated in your claim form documentation.
4. Upon receipt of a completed and valid warranty claim form, EVOLO CAR CARE will arrange for an assessor to inspect the vehicle during normal business hours at a location nominated by EVOLO CAR CARE. This warranty and proof of purchase must be presented to the assessor at the time of assessment.
5. Following the vehicle assessment and subject to it being a valid warranty claim, EVOLO CAR CARE will arrange a mutually convenient time at a location nominated by EVOLO CAR CARE to rectify the fault or damage.
6. You must bear the cost of claiming this warranty including the cost of delivery and collection of the vehicle to and from the nominated location.

EVOLO CAR CARE has no other liability under this warranty, including liability for any loss of your time, or vehicle use, or for any rental vehicle or transport costs.

The benefits to you given by this warranty are in addition to the rights and remedies of the consumer under a law in relation to the goods the subject of this warranty.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable



loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

#### MAINTENANCE SCHEDULE: How to care for your product

##### LEATHER PROTECTION

- Clean the LEATHER surfaces of your vehicle regularly (e.g. fortnightly) using a clean damp cloth to maintain the protected surfaces.  
If a spill occurs on the treated LEATHER surface, immediately absorb the spill with a clean non-coloured cloth. If the stain has been allowed to dry, use a non-coloured cloth dampened with mix of warm water and a PH neutral shampoo and gently rub the stained area until clean.

If the LEATHER surface is repaired or replaced, the EVOLO CAR CARE product must be re-applied to those areas. Please call (07) 3268 9504 to discuss any reapplication queries or to arrange reapplication.